



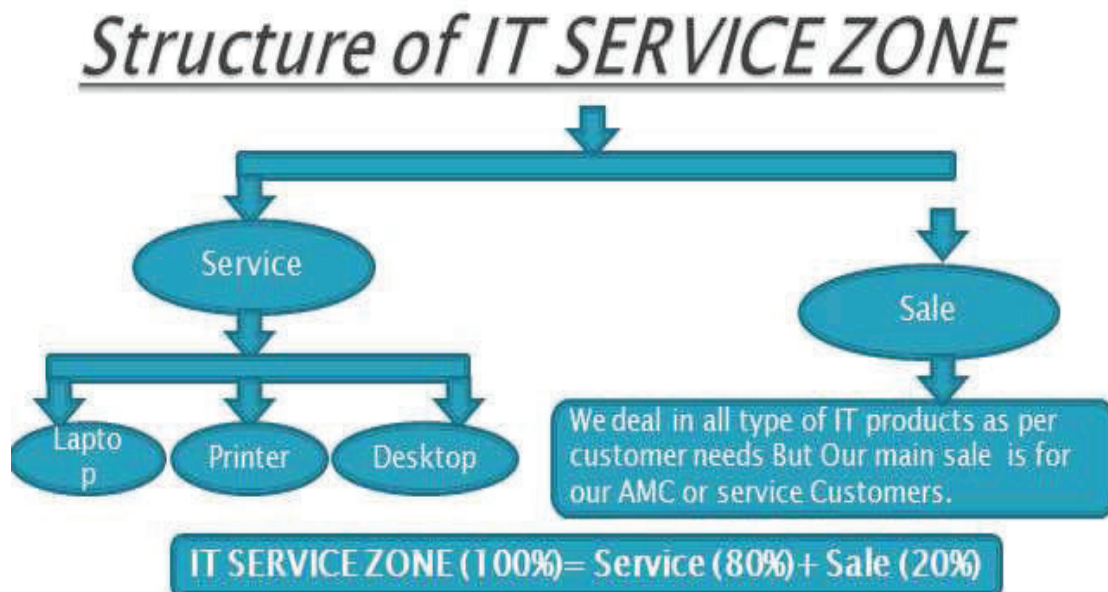
About us

Welcome to IT SERVICE ZONE.

IT SERVICE ZONE is an established company since 2011 at Patna in Bihar. It is Bihar based service provider located at Patna (Bihar). And we are group of engineers handling the complete Operation with Established Management. It has been distributing and providing IT Solutions for all IT Products. It has evolved most efficient, skilled and professional service engineers & infrastructure. It has many Govt, Small Business and Home customers across the State.

Company Setup & Structure:

Spread over 2000 Sq. feet in the heart of the city at Boring Road Patna of 18 Engineers and a network of Nearly 75 established Customers across Bihar. We are passionate about to serve to the needs of our valued customers. Many delighted users spread across various parts of our country. We have pioneered the deliverance of new products, technologies, services and solutions effectively under the able and dynamic leadership of visionaries, professionals, advisors and consultants. The company has two main divisions namely Services and Sales.

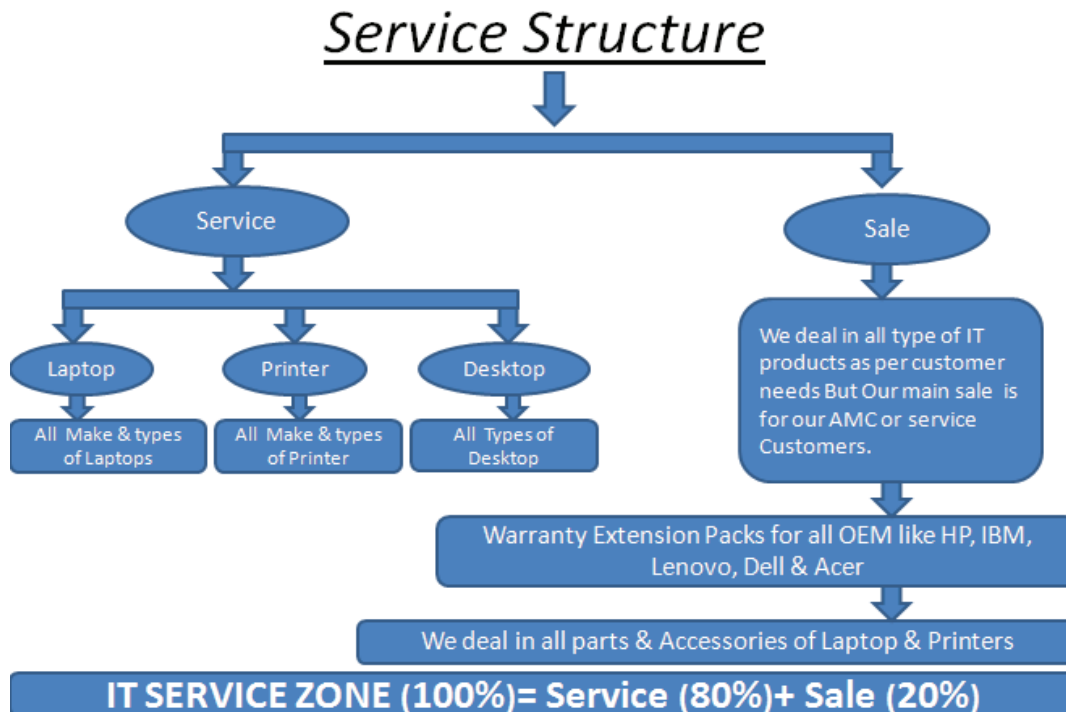


Service & Sale Structure:

It's mainly service firm based in Patna. This deals in service & Sale for all kind of IT products.

- A. We deal in Service for Laptop, Desktop, Printers, and all peripheral devices.
- B. We deal in both type of service Onsite and bench Support as per customer need.

- C. We deal in both type of AMC with and without part coverage.
- D. We deal in both type of repairing, component level and chip level up to limited extend.



We Deal in sales of various products like Dell, Acer, HP, TVSE, EPSON, HCL, N-Computing, Brother, D-Link, Microsoft, Sony, Samsung, HTC range of computing, communication, Imaging and printing products. These products include computing and communication devices, peripherals, imaging and printing solutions. The entire above product we sale as per our Customer requirement and needs. This mainly comes thru channel of their respective Distributors. Also we deal in Networking and **server** support as well.

Our Vision:



To provide effective & efficient services through technically skilled engineers delivering on commitment within prescribed timeline.

Our vision is; to keep customer satisfaction, to achieve a strong and sustainable growth to ensure long term success.

Our Mission:



Our mission is to be the leading service provider for all IT products and equipments in our country by working closely with customers, manufactures, and our team in along term.

To develop high quality service & solution for our customer to make them delighted.

Our Commitment:

We have been delivering on our commitments since we started. We have the IT knowledge and experience to bring solution for your needs. In today's world of computer technology, companies depend on fast reliable services. At IT SERVICE ZONE we offer a full range of IT solution to meet your business needs. Our engineer provides professional & high-quality service at affordable rates in the comfort and convenience of your business. Our experts have helped hundreds of small to medium businesses with their IT needs.

Achievements:

We have maximum number of Customer for Out of warranty products due to our best effort, service & good Customer relation. We sales the products due to our good Service to the customer. We have earned the trust of our best customers due to good team work. Today we are in good position in service filed within a year.

Why "IT SERVICE ZONE"?

- ✔ Single point of contact for all your IT issues
- ✔ Fast, reliable product and service delivery capabilities
- ✔ No CURE, No PAY
- ✔ Support extend the life of equipments
- ✔ Customize IT infrastructure solutions as per the specific needs
- ✔ Pickup and Delivery or On-Site Service's available
- ✔ Services by Dedicated & certified engineers

Service flow Structure:

The complete service is going thru a proper channel that we can have a track of our service and customer as well. Every call is getting attended by phone or self and we are getting back with proper and cost efficient solution to the customer.

